

# THE SWIMMING HOLE

## Online Lesson Booking

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### Booking Policies

- Two Options: either pay for the individual lesson online, or use a prepaid current swim lesson package.
  - Non-Members: purchase a package online.
  - Members: get a discounted rate on packages. Purchase over the phone or in person to get discounted rate.
- To purchase a package online or see how many lessons you have left on a previously purchased package, go to the TSH ONLINE STORE, login, and click on packages.
- Online booking must be booked one day in advanced.
- If you need to cancel or reschedule a lesson, you must call during business hours of The Swimming Hole at least one day in advanced, in order to not be charged.

### Booking Procedure

To book a swim lesson online go to [theswimmingholestowe.com](http://theswimmingholestowe.com) and click on TSH ONLINE STORE -

1. Either - login, create an account, or link membership to an account. **MUST BE UNDER THE NAME OF THE PERSON TAKING THE SWIM LESSON.**
2. Click on **BOOK A TRAINER** on the side bar.
3. Click on **NO TRAINER SELECTED** and select the instructor you would like to book.
4. Once you select an instructor you will see their availability, blue is unavailable, white is available.
5. Click on the time slot you would like to book.
6. Click on **SELECT APPOINTMENT TYPE**, and select **PRIVATE 30 MIN SWIM LESSON.**
7. If you have a previously bought package the price will show up as 0.00, if you do not you will pay for the swim lesson in order to book the lesson.
8. Click on **BOOK NOW** to book the lesson.
9. You will receive an email confirmation after booking.

If you experience any trouble, please screenshot the error you receive, and send it to

[sethi@theswimmingholestowe.com](mailto:sethi@theswimmingholestowe.com). We appreciate your patience, and look forward to seeing you in the pool.